Responding with Care to Those in Need

A resource to help Jewish leaders and advocates identify community members in need and guide them toward help.



How To Help

After your initial conversation, the best place to refer an individual or family in need is the CJP Warmline, either by calling 1-800-CJP-9500 or via cjpwarmline.org. It serves as the front door to all the services the Jewish community provides to those in financial distress.

THE WARMLINE PROCESS

- 1 The person calling speaks with a sensitive, caring professional who assesses the person's needs.
- 2 Callers are connected with case managers, programs, and services at a number of organizations, including:
 - Jewish Family and Children's Service (JF&CS)
 - Jewish Family Services (JFS)
 - Jewish Vocational Service (JVS)
 - Jewish Community Housing for the Elderly (JCHE)
 - Yad Chessed
 - Jewish Big Brothers Big Sisters (JBBBS)
- CJP's warmline helps callers access a range of services, including:
 - Emergency cash and food assistance for such necessities as food, rent, medications, utilities and car repairs
 - Financial counseling
 - Case management services
 - Career counseling and job search coaching
 - Public benefits navigation